



Embassy of the United States of America

American Citizen Services
24 Grosvenor Square
London, W1A 2LQ

Information for Victims of Crime in the United Kingdom

Useful websites:

- Office for Victims of Crime, U.S. Department of Justice: <http://www.ojp.usdoj.gov/ovc/>
- National Center for Victims of Crime: <http://www.ncvc.org>
- Victim Assistance Online: <http://www.vaonline.org>
- National Children's Advocacy Center: <http://www.nationalcac.org/>
- National Children's Alliance: <http://www.nca-online.org>

UK resources:

Victim Support: Victim Support is an independent charity for victims and witnesses of crime in the United Kingdom. The organization provides free and confidential help to victims of crime, their family, friends, and anyone else affected. Victim Support provides information, emotional support, and practical help. You don't have to report a crime to the police to get help and support at any time from Victim Support. Victim Supportline: 0845-303-0900

In England and Wales: <http://www.victimsupport.org.uk/>

In London: <http://www.vslondon.org/>

In Scotland: <http://www.victimsupportsco.org.uk/>

In Northern Ireland: <http://www.victimsupportni.co.uk/>

The Havens: The Havens, also known as Sexual Assault Referral Centers (SARCs), are specialist centers in London for people who have been raped or sexually assaulted. The Havens are a joint initiative of the Metropolitan Police and the UK Department of Health designed to ensure that victims of rape and sexual assault get the help they need. This partnership combines the best possible initial case management by skilled officers with the best available victim care from the health service.

The services are comprehensive, providing on-going treatment, advice, and counseling. Follow-up care from trained specialists and forensically trained doctors and nurses is provided. The Havens aim to provide a one-stop-shop service to victims of rape, regardless of whether they are male or female, young or old.

<http://www.thehavens.org.uk/>

The Haven – Camberwell

King's College Hospital, Denmark Hill, London SE5 9RS

Tel: 020-3299-1599 from 9 a.m. to 5 p.m. Monday to Friday; 020-3299-9000 at all other times.

The Haven – Paddington

St. Mary's Hospital, Praed Street, London W2 1NY

Tel: 020-7886-1101 from 9 a.m. to 5 p.m. Monday to Friday; 020-7886-6666 at all other times

The Haven – Whitechapel

The Royal London Hospital, 9 Brady Street, London E1 5BD

Tel: 020-7247-4787 at any time.

Refuge: A refuge is a safe house for women and children escaping domestic violence. The Refuge helpline is 0808-2000-247. The address is confidential and no men are allowed in the building. A refuge is a place where women can be sure they are safe, and where they can access emotional and practical support from staff who understands what they have been through.

24-hour National Domestic Violence Helpline: Helpline number is 0808-2000-247. This helpline is run in partnership between Women's Aid and Refuge. The police and social services can also put a victim in touch with refuges across the United Kingdom.

ChildLine: ChildLine is the United Kingdom's free, 24-hour helpline for children in distress or danger. The helpline number is 0800-11-11. Trained volunteer counselors comfort, give advice, and protect children and young people who may feel they have nowhere else to turn. ChildLine operates out of 11 counseling centers around the United Kingdom: Belfast, Glasgow, Aberdeen, Leeds, London, Nottingham, Manchester, Swansea, Rhyl, Birmingham, and Newton Abbot. The website is <http://www.childline.org.uk/>.

Elder Abuse: Action on Elder Abuse runs this national helpline for anyone concerned in any way about the abuse of older people. The helpline is 0808-808-8141 and is available to anyone – including older people themselves and their

friends and relatives, as well as practitioners who seek advice on handling difficult situations or are looking to identify ways in which they can work more positively to prevent elder abuse. The address is: Action on Elder Abuse, Astral House, 1268 London Road, Norbury, London SW16 4ER; the telephone number is 020-8765-7000. The website is <http://www.elderabuse.org.uk/>

UK Home Office: <http://homeoffice.gov.uk/crime-victims/victims/victim-support/>

UK Criminal Justice System for Victims:
<http://www.cjsonline.gov.uk/victim/walkthrough/index.html>

Victim Compensation in the United Kingdom: The Criminal Injuries Compensation Authority (CICA) serves as the national crime victim assistance office. CICA is a non-governmental public body which administers the Criminal Injuries Compensation Scheme throughout England, Scotland, and Wales. It provides a victim compensation program that reimburses victims in certain circumstances. The CICA web site is: <https://www.cica.gov.uk/>. The telephone number is 0800-358-3601, with lines open from 9 a.m. to 8 p.m. Monday to Friday, and from 10 a.m. to 6 p.m. on Saturdays (London time GMT).

Victim Compensation in the United States: Information about each individual state's crime victim compensation program and how to apply is available on the website of the National Association of Crime Victim Compensation Boards (NACVCB) at: <http://www.nacvcb.org>.

For information on other types of crimes and how to prevent becoming a victim, please click on the following subject links:

- [Internet financial scams](#)
- [Stolen property](#)
- [ATM fraud](#)
- [Debit card fraud](#)
- [Precautions against theft](#)
- [Protecting personal information](#)